

Jeevora Pvt. Ltd. - Terms & Conditions

1. Acceptance of Terms

By accessing the Jeevora Pvt. Ltd. website or engaging our services, you agree to comply with these Terms & Conditions. If you do not agree, please discontinue use of the website and our services.

2. About Jeevora

Jeevora Pvt. Ltd. provides face-to-face marketing, field marketing, retail activation, experiential campaigns, contact centre solutions, customer acquisition, and related consulting services for businesses across various industries.

3. Scope of Services

Services are provided in accordance with signed proposals, quotations, Statements of Work (SOWs), purchase orders, or service agreements. Any changes to scope must be agreed upon in writing.

4. Client Responsibilities

Clients are responsible for providing accurate information, timely approvals, lawful products and services, required campaign materials, and payment according to agreed commercial terms.

5. Pricing and Payment

Fees, payment schedules, taxes, and invoicing terms are governed by the applicable commercial agreement. Late payments may result in interest charges or suspension of services.

6. Campaign Performance

Jeevora applies commercially reasonable efforts to deliver effective campaigns. Marketing performance depends on factors outside our control; therefore, specific sales, revenue, lead volumes, or ROI are not guaranteed unless expressly agreed in writing.

7. Intellectual Property

Each party retains ownership of its intellectual property. Jeevora retains ownership of its methodologies, training material, proposals, and proprietary processes unless otherwise agreed.

8. Confidentiality

Both parties agree to keep confidential information secure and use it only for purposes related to the business engagement unless disclosure is required by law.

9. Limitation of Liability

To the maximum extent permitted by law, Jeevora shall not be liable for indirect, incidental, consequential, or special damages. Our aggregate liability shall not exceed the fees paid for the relevant services unless otherwise required by law.

10. Indemnification

Clients agree to indemnify and hold Jeevora harmless from claims arising from inaccurate information, unlawful products or services, infringement, or violations of applicable law attributable

to the client.

11. Termination

Either party may terminate the engagement in accordance with the applicable service agreement. Obligations relating to payment, confidentiality, and intellectual property survive termination where applicable.

12. Force Majeure

Neither party shall be liable for delays or failure to perform caused by events beyond reasonable control, including natural disasters, government actions, labour disputes, or major technology failures.

13. Website Use

Users must not misuse the website, attempt unauthorised access, introduce malicious software, or infringe Jeevora's intellectual property rights.

14. Governing Law

These Terms & Conditions are governed by the laws of India. Unless otherwise agreed in writing, disputes shall be subject to the competent courts in Bengaluru, Karnataka.

15. Amendments

Jeevora may revise these Terms & Conditions periodically. Continued use of the website or services after updates constitutes acceptance of the revised Terms.

16. Contact

For contractual or legal enquiries, please contact Jeevora Pvt. Ltd. using the contact information published on the official website.